

Cumber's Tropical Apartments



The place to be



Cumber's Guest Guide &
Condo Operation Manual

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Welcome to



Thank you for choosing us for your holiday destination and we hope that your stay will be enjoyable.

As our guest, you are provided with an extra set of bed linens and towels, located in the wardrobe of your condo.

In addition:

- You will find laundry facilities on the ground floor, on the west side of the building or in some cases contained within your condo.
- Due to the limited drying space available, we kindly request that dried laundry is removed from the line, as soon as possible.
- Maid service is available at **a small extra cost**. Please notify the office of your requirements.

We strongly advise you that there is NO SMOKING IN THE CONDOS

- Management will **NOT** be responsible for any valuables lost or stolen during your stay.
- Guests are responsible for any breakage of furniture, furnishings, fixtures or fittings broken during their vacation and any such items will be billed accordingly.
- Ensure all windows and doors are closed within the AC situated area, when in operation.
- A daily charge will be made for any AC units left on when the condo is unoccupied.
- Do **not** attempt to cool the whole condo with bedroom doors open. This will result in AC malfunction. Service costs will be billed to the Guest.

FANS, COOKERS & AIR CONDITIONING UNITS SHOULD NEVER LEFT ON WITHIN AN UNOCCUPIED UNIT

Our team requests that you take note of the above points, *but most of all*, please enjoy your stay with us.

THANK YOU

Useful Information & telephone numbers

Office Hours 9-5pm (Mon- Fri) Contact:	4285597	Hurricane Warning In the event of a hurricane warning broadcast, guests are requested to contact the office for detailed instructions by management. The nearest hurricane shelter is located at : CHRIST CHURCH PARISH CHURCH
Car Hire Needed? We can supply you with a choice of reputable car hire companies, operating within Barbados.		
After Hours contact- Ms. Shurla Cumberbatch	4285597 or Mobile: 2476814	
Emergency - Police	211	
Emergency- Fire	311	
Emergency - Ambulance	511	
Medical Facilities - Elcourt Clinic, Maxwell, Main Road, Christchurch	4289452	





Thank you for choosing to book your holiday accommodation with us at Cumber's Tropical Apartments. We hope you have an enjoyable and relaxing stay with us and we look forward to your return visit. To protect all parties involved in the letting of our fully equipped self-contained apartment units, we would ask you to read carefully and understand the following terms and conditions.



Your apartment is available from **2pm** on the day of arrival, with a vacate time of **12 pm** on the date of your departure as shown on your confirmed reservation form. Keys will be available for collection from our office, at apartment # 5, Cumber's Tropical Apartment Complex after 2pm.



At the end of a stay, guests are requested to hand keys back to Management or due to flight timings, it is important for customers to leave their **keys in the locked letter box by the Office door**. If any keys are lost there will be a replacement charge of \$70 BDS each.



Cumber's office at Pegwell Gardens, Christchurch will be open Monday to Friday, 9am to 5pm and the Manager will be contactable after business hours on telephone number 4285597. The management would request that guests inform the office of their time of arrival to allow provisions to be made for your welcome. Please avoid any late departures, without express permission from management. Extension to check out times can be made (subject to availability) on payment of a fee of \$75 BDS. In either case of the aforementioned instances, notification should be made at the time of booking. A maximum of two sets of keys per apartment can be provided. For Early AM arrivals bookings should be made from the previous night.



A guest registration form is required to be completed for all bookings, (unless the party concerned has stayed at Cumber's previously) In which case, any revised contact or passport details should be informed to a member of the admin team. The registration form requests details of your name, address, Passport No or ID No and expiry date. In addition, you will be provided with a copy of our Damage & Breakage Policy at check in and requested to supply credit card details to cover any damage that may occur during your stay. Any damage notification and costs will be made to guests, via email, after departure but before payment is taken, by means of the card details supplied.



Special conditions apply for cancellations... All bookings are subject to a **20% non-refundable deposit**, agreed at the time of booking. The remaining balance is then due prior or on your arrival (unless otherwise stated within our terms and conditions or quotation). Should a cancellation occur more than 40 days prior to the day of arrival, **any** refundable amounts (less 20% deposit monies taken) will attract a minimum fee of \$30 USD, to recover a small proportion of incurred bank and credit card charges. On the occasion of where guests do not show on the expected date, all monies paid to Cumber's Tropical Apartments will be subject to forfeiture. In extreme circumstances, consideration maybe given due to ill health or the passing of an immediate family member, upon the production of medical evidence. All fees can be charged to the credit card details used to guarantee the room reservation or those supplied at a later date.



Due to the high demand of annual Christmas bookings/ re-bookings, Cumber's would appreciate if our customers make their requirements known to the Manager at the time of the apartment occupancy and confirmation is then made with a holding deposit of 20%. The balance of 80% must be paid in full by 1st December.



Linen, towel and **limited** toiletries are provided for your convenience and use. The guests should purchase replacements, for the duration of the vacation period. All linen must be returned or left in a good and usable condition, as given. Should any damage occur during your stay, please inform the Manager of the circumstances leading to the damage as soon as possible. Our Damage & Breakage Policy outlines Cumber's right to charge for any negligent usage that results in damage to or loss of the same. We do not supply wash clothes for loofas for intimate hygiene reasons. We would request our guests bring such items for their use.



All units within Cumber's Tropical Apartments are supplied on a fully furnished and self-catering basis. In the event of faults and/or malfunctions of appliances or inclusions, there is no obligation from the Manager/Proprietor to compensate or discount. Wherever possible, the Manager will arrange for adequate or temporary emergency repairs until full replacement/ renovations can be made



Due to the number of apartments and volume of guests at Cumber's at any one time, we regret that we are unable to offer continuous telephone messaging service. Therefore, all guests are requested to make the complimentary telephone number provided, known to any parties that may wish to make contact them during their stay, within the apartment.



Should a tradesperson be brought in to Cumber's Tropical Apartments Complex, on the instruction of the guest, to carry out unnecessary repairs, the cost of callout will be charged to the apartment occupants and not the Management on site.



Pets are not allowed in any of the apartments, unless temporary visits are made by trained seeing aids for the blind.



All apartments are equipped for a specific number of guests. It is against Health Department regulations for more persons to occupy a proportion than there are beds to accommodate them. No mattresses, tents or any other sleeping equipment than the apartment accommodates, are allowed. If a self-contained unit is reported as over its capacity, the guests will be asked to vacate with no refund made.



It should be noted that to accommodate any additional person outside of our normal occupancy within any apartment, will attract a surcharge. The maximum number of additional guests is restricted to one person per apartment and **authorisation must be given by Management**. (Normal capacity, is stated as 2-4 persons in a 2 bedroom apartment and 1-2 occupancy limit within a 1 bedroom suite.) At Cumber's we welcome visitors but would request that overnight stays be limited to check in guests only. It is essential that any guest group members, with staggered arrival dates/times, report to the Office on arrival at Cumber's, to enable individual check in. **Any violation of these terms of business will mean the eviction of the offending party and could result in the eviction of the whole group, without recourse or recompense.**



All guests are responsible for keeping the apartments secure during their stay and will be responsible for any theft or damage due to neglect in this area. Cumber's carries no liability for any resulting loss, theft or damage to personal property.



For apartments fitted with personal safe boxes, it is requested that care is taken with the security keys provided. If a key is lost by a guest and duplicate keys are not available, the responsibility to open a locked box and/or replacement of keys falls to the guest. It is advisable for guests to take out adequate personal property/travel insurance to cover any unexpected situations that may arise before or during your travel/holiday period.



No liability is accepted for injury, loss, debt, damage or delay directly or indirectly due to circumstances or events beyond Cumber's Apartments control.



Cumber's Tropical Apartments reserves the right to evict any parties due to complaints of excessive noise, damage to property or contravening of our terms and conditions of business. It is also within our right to forfeit all monies paid, without recourse.



Our staff will describe premises, positions and furnishings to the best of their ability and in good faith. No responsibility or refunds can be claimed for an alleged erroneous description or misinterpretation.



We will endeavour to recover any lost or mislaid items left by guests, upon request. However, absolutely no responsibility is accepted for the retrieval and return of said items by Cumber's Tropical Apartments. Postage and packaging of found items will be the responsibility of the guest and must be paid in advance of postage. A minimum cost of \$20 BDS will apply. All "lost and found" items will be held for a maximum of two weeks thereafter they will be disposed of.



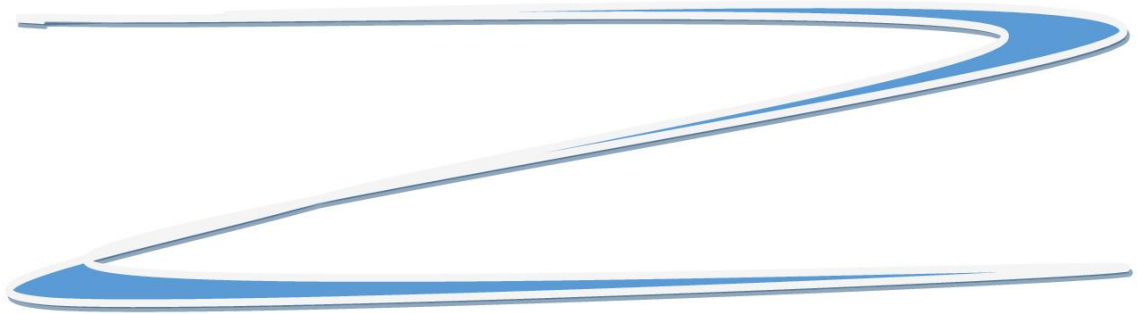
Rubbish/trash bins are provided with all properties. Please ensure that all waste items are removed from the apartment and placed in the bins provided. The bins are located on the Pegwell Garden side of the building, near to the laundry room.



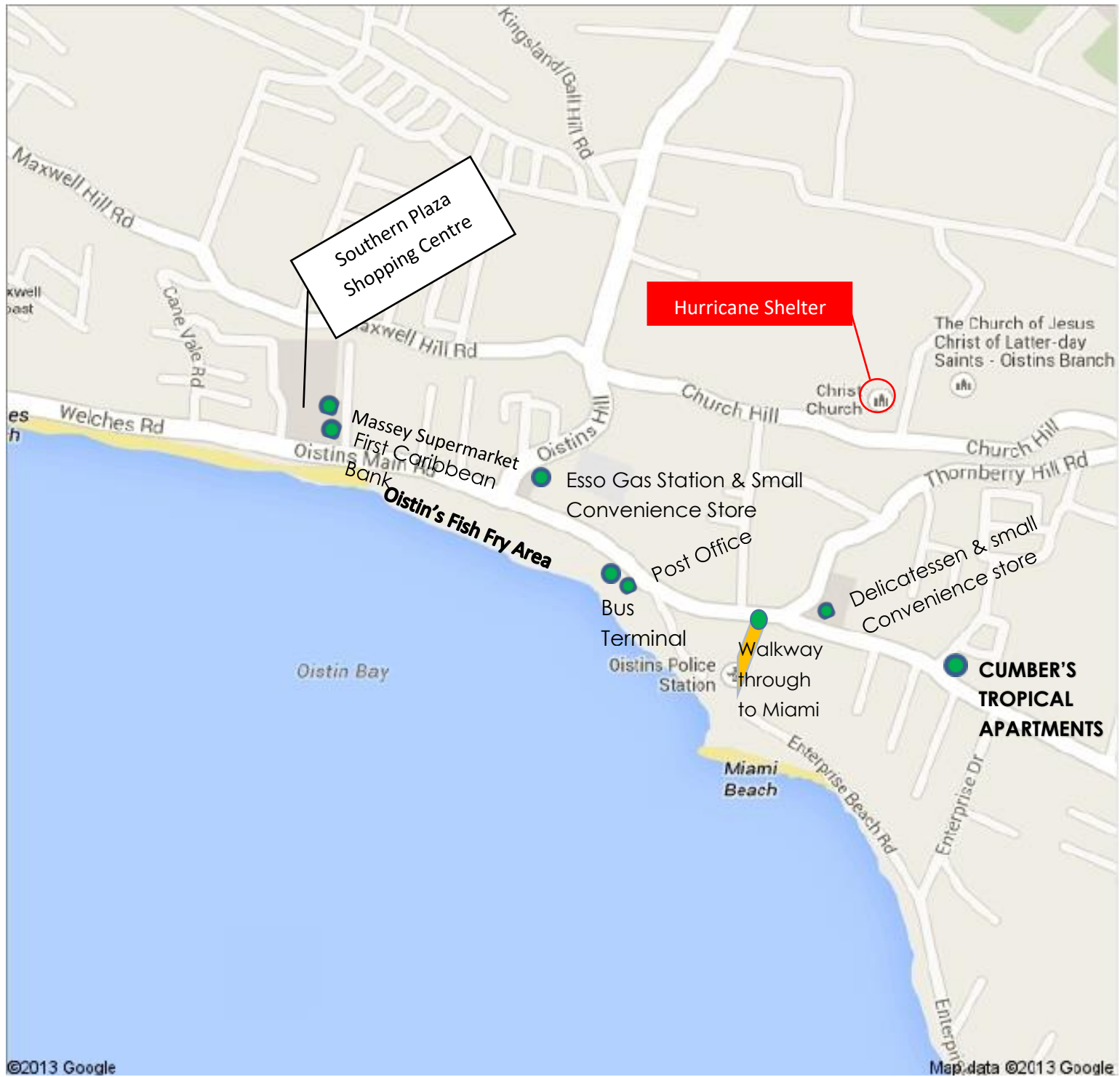
Force Majeure

Covid- 19 has created exceptional and unprecedented circumstances, in which to travel. In the event of a recurrence or subsequent infection wave, we would like assure you that, we have implemented additional cleaning routines and protocols to comply with higher safety standard. These will ensure the well-being and welfare of guests and staff members. Furthermore, any cancellations, due to Covid, inside our normal cancellation window will be dealt with effectively. At Cumber's, we will examine each customer case individually and come to a mutually agreeable solution in respect of any non-refundable monies held on the behalf of our guests. This may take the form of extending the allowance time in which to use said monies for future bookings. Your convenience is our importance!

Have a wonderful holiday at
Cumber's Tropical Apartments
The place to be!



Location of **Cumber's Tropical Apartment, Pegwell Gardens, Christ Church**



Things to Know Prior to Arrival

The Government of Barbados advises that all travellers present a COVID-19 negative test result on arrival that meets their entry requirements. You should check the protocols to confirm and understand all requirements. The test should be a COVID-19 PCR antigen test, which is ISO, CAP or UKAS Compliant, undertaken at an accredited laboratory no more than 72 hours in advance of your flight's departure. All passengers are also required to submit an Embarkation/Disembarkation (ED) card 24 hours prior to travel, to which they should upload their negative test result. This can be completed on the [Visit Barbados website](#).

If you arrive in Barbados without a qualifying negative test, you will be subjected to a mandatory test on arrival and will be required to quarantine until the result is received.

Anyone who tests positive for COVID-19 will be placed in isolation until recovered. You may also be required to quarantine at any stage of your visit if the Government of Barbados deems that you have come into close contact with a COVID-19 positive individual.

You can find full details of the protocols at [Visit Barbados website](#) and **you are advised to read and understand the requirements carefully before departure.**

You should also monitor the Visit Barbados website on a regular basis as the requirements may change at short notice.

On arrival at Cumber's

In our effort to streamline our procedures and progress towards a contactless business model, we ask you for your co-operation by completing our forms, via email, instead of a manual check in.

Final Balance and Room Rate Levy payments.

Previously, we have requested payment on arrival for final balances along with separate Room Rate Levy payments. We have revised this process for your convenience and safety. Full outstanding balances must be paid by debit or credit card, at least 5 working days prior to arrival. Flexibility will be granted, with notification, to those guests requesting cash payment facilities.

Invoices, Damage & Breakage Policy and Guest Registration forms will also be sent via email at least 7-14 working days prior to your arrival at Cumber's. We would request that every effort be made to return the completed forms, by return email, before the end of the 5th working days prior to you leaving home. Please supply a landline telephone number so that we may ring you for our credit/debit card details, to process your payment.

Copy of Guest Registration Form



Guest Registration Form

Name: Mr./Mrs./Miss/Dr. (Please underline Family Name)	Apartment No:
Nationality: Date of Birth: Passport No: Expiry Date: Date/Place of Issue: Photo ID supplied : Yes <input type="checkbox"/> No: <input type="checkbox"/>	Home Address: Email address:
Company Details – as appropriate: Name of Company: Designation / Profession: Office Tel No:	In Case of emergency please contact: Name: Tel

Damage and Breakage Policy

Damage to Cumber's property

We reserve the right to charge guests the cost of rectifying damage or replacement of items due to deliberate, negligent or reckless acts made by the guest (or their visitors), to Cumber's property. This includes kitchen equipment, linen/towels, fixture & fittings or structure. Should this damage become known after the guest has departed, it is agreed that Cumber's is entitled make a charge to the guest's credit/debit card for the replacement or repair amount. Notification and an invoice will be sent to the registered email address. We will however make every effort to rectify any damage internally prior to contracting specialists to make the repairs or purchasing replacement items. Therefore, keeping any costs (payable by the guest), to a minimum.

Removal of Cumber's property

We reserve the right to charge guests the cost of replacing any items that are removed from the premises by them or their visitors, without consent. The charge will be the full replacement value of the missing article, including any carriage charges. Should the fact that the item is missing come to light after the guest has departed, we are entitled to make a charge to the guests' credit / debit card for the replacement item. Notification and an invoice will be sent to the registered email address.

Tampering with smoke detection systems, fire-fighting equipment, Emergency Lighting or CCTV Cameras

We reserve the right to take action against any guest found to have tampered/ interfered with any emergency equipment or CCTV cameras throughout the complex. This includes emergency lighting in public areas and smoke alarms within any apartments. (Should the smoke alarm, within the apartment prove faulty, guests are asked to report the fault to Office or Management ASAP).

Guests or their visitors found to have tampered with any smoke detection, fire-fighting, emergency lighting or CCTV equipment will be charged with any costs incurred by Cumber's due to their actions and in extreme cases, may be asked to leave. Depending on the severity of the guest actions, the Police may become involved at Management's discretion. Should the fact that tampering and damage, to said equipment, becomes known after the guest departure, we are entitled to make a charge to the guests' credit / debit card and send notification and an invoice for the repair costs, to the registered email/address).

In cases where credit/debit card details cannot be supplied, guests are requested to make a \$50 USD deposit, refundable (with no damage incurred) on check out.

As a requirement of your stay at Cumber's, we request your credit card information, details of which will be held in case of any damages/loss/breakage incurred during your time with us. This information will only be used in the event of damage, breakage or loss of Cumber's property and only after notification to you.

I,have read, understood and agree to the Damage & Breakage Policy outlined above. I have provided my credit card details below in accordance to this policy requirement.

VISA/MASTERCARD/AMEX/DISCOVER (Please highlight or add the appropriate card)

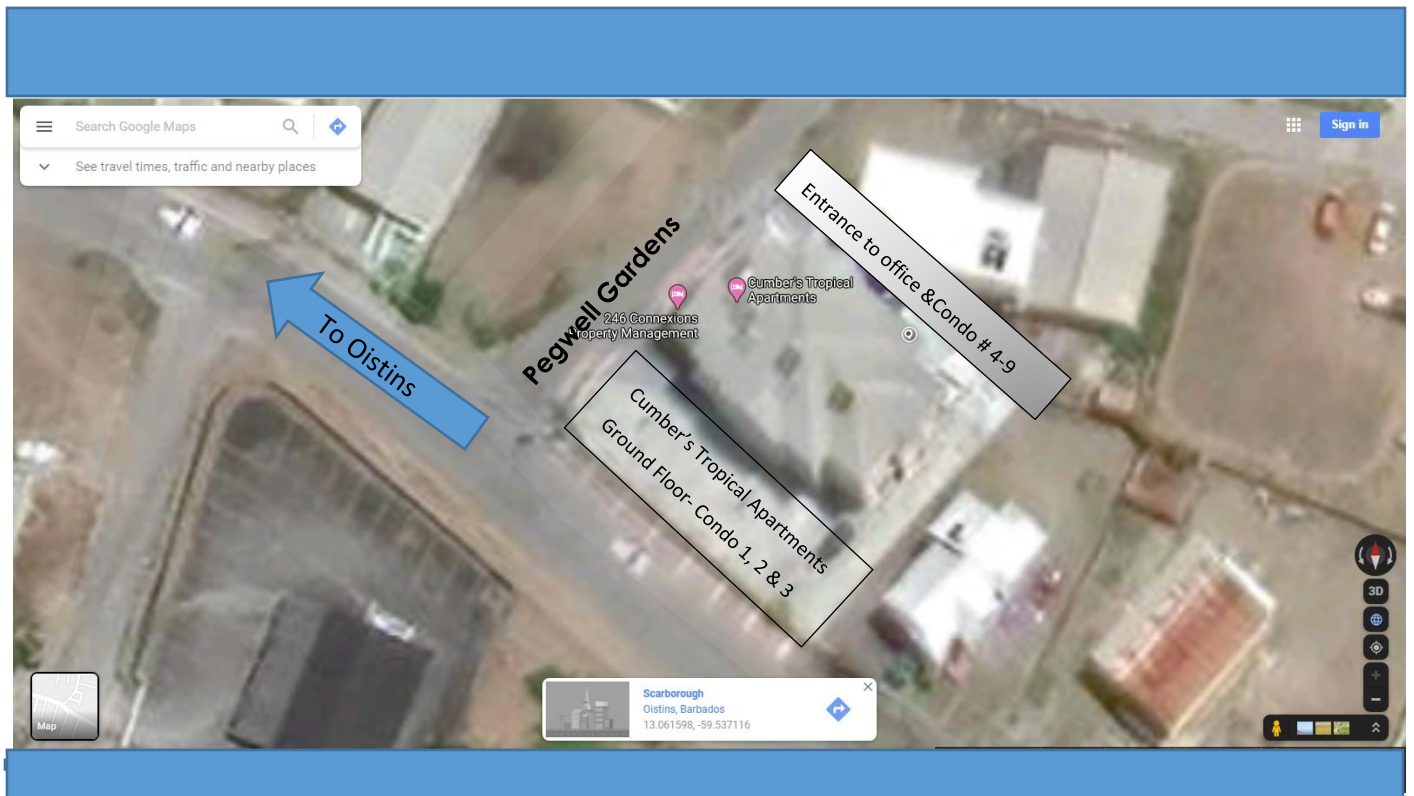
Card #

Expiry date

Card Security #

Signature:

Aerial View of Cumber's Tropical Apartments



If, all check in processes, (supply of registration details, completed damage and breakage policy and full payments) are received prior to arrival, please proceed to the office, where you will find a locked key box, containing your door key.

To open this box a code will be supplied within the payment receipt email.

Also contained within the payment acknowledgement will be the location of your in-house safety deposit box, Wi-Fi codes, condominium telephone numbers and details of the coloured key fob pertaining to your chosen condominium.

One set of keys will be supplied at this time of check in, should you require an additional set please contact the Office on 4285597, with the expected time of your visit. We will take this opportunity, or another time close to your arrival date, to request that you bring the credit card used during the payment process and sign the credit/debit card payment slips.

On Entering your Condo

Light switches in Condo's 1, 2, 6 & 9 can be found to the right of the entrance door.

Whereas you will find the switches for Condo 3, 4, 7 and 8 located to the left of the entrance. Each of the initial light switches will operate the corridor/patio light and the first room light within the condominium. Please ensure that corridor/patio entrance lights are not left on throughout daylight hours. Thank you.

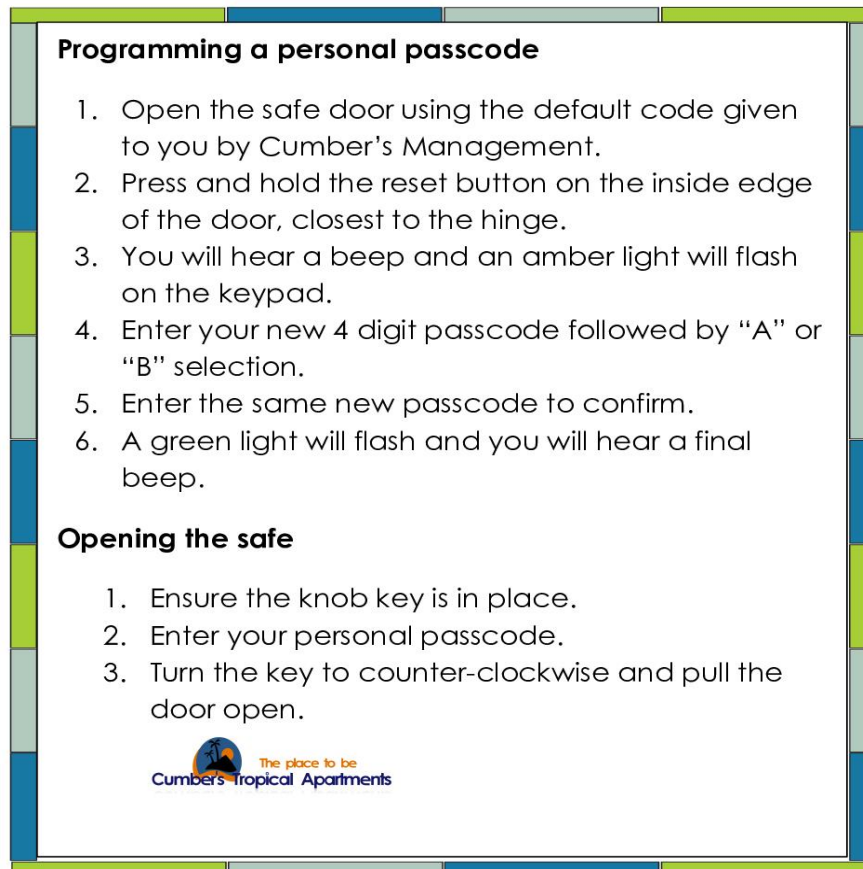
Secondary light switches can be found behind the refrigerators to operate fans/fanlights in the ground floor condominiums.

Light switches within two bedroom and deluxe one bedroom condominium are more visible on the walls leading to the bedroom area(s).

Safe Location & Operation

The location and relevant code of each safe will be advised prior to arrival. We have a selection of key operated safety deposit boxes and digital keypad safes.

You are able to change the passcode for the digital keypad safes from the generic code given by the Office. To do so, please follow the instructions below:




Programming a personal passcode

1. Open the safe door using the default code given to you by Cumber's Management.
2. Press and hold the reset button on the inside edge of the door, closest to the hinge.
3. You will hear a beep and an amber light will flash on the keypad.
4. Enter your new 4 digit passcode followed by "A" or "B" selection.
5. Enter the same new passcode to confirm.
6. A green light will flash and you will hear a final beep.

Opening the safe

1. Ensure the knob key is in place.
2. Enter your personal passcode.
3. Turn the key to counter-clockwise and pull the door open.

 The place to be
Cumber's Tropical Apartments

Keys for the **non-keypad** safes will be contained on the main set of keys to the condominium.

How to Operate TV & Cable Box

Remote Controllers

In each condominium, you will find two remote controls to operate the TV and Cable Box respectively.

TV's

Each TV is left on standby and synchronised to the cable box using HDMI cables; therefore, the source option selected on the TV should remain on the "HDMI" status. The TV remote function is to power on/off and control the volume of the TV. The other operating functions (i.e. to change channels) are accessed via the "Flow" cable remote controller.

Once the TV is ready to receive the cable images, the source option "HDMI" will appear in the left corner of the TV screen and the cable images should then appear.

Flow Cable Services

Remote Control



The Flow Cable Services are transmitted from a small black box usually placed under the TV or to its side. The red light to the front of the box indicates that it is switched off, whilst the blue light shows the box is on and ready for operation.

To switch the box on or off, press the power button to the top left of the FLOW remote control.

Allow a minute for the TV and Cable to connect and synchronise together.

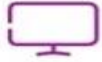
No images or sound? How to troubleshoot...

If the images do not appear then the source code programmed in the TV maybe incorrect and the TV remote control is needed to change the selected source to the "HDMI" function.

Any problems, please contact the office on 4285597. We will be happy to assist.

There are a variety of Flow Channels to choose from and they can be accessed by entering the channel reference number on the bottom of Flow remote keypad.

**FOR OUR CUSTOMERS,
IT ONLY GETS BETTER!**



CHANNEL LINE UP (UPWARD + ONWARD PLANS)

TV Max

99	FLOW 1 HD	153	CNN US HD	202	GAME SHOW NETWORK
100	VODBKR	154	CNN HEADLINE NEWS	203	DISCOVERY WORLD
103	CBC BARBADOS	156	MSNBC	204	DISCOVERY THEATER
105	BATV	161	BOOMERANG	206	ANIMAL PLANET LA SD
106	GAYELLE	162	CARTOON NETWORK LA	207	TV ONE
107	HYPE TV	163	DISCOVERY KIDS	208	DISCOVERY HOME AND HEALTH
108	ONE CARIBBEAN TV HD	164	DISNEY CHANNEL LA	209	DISCOVERY TRAVEL & LIVING
109	SYNERGY TV	165	DISNEY JR	210	FYI HD
110	TEMPO	166	NICKELODEON HD	216	SKY NEWS AMERICA
111	TTEN	167	SMILE OF A CHILD	218	WPIX CW11
115	MERCY AND TRUTH MINISTRIES	171	DISCOVERY CHANNEL	219	LIFETIME REAL WOMEN
116	3ABN	172	HGTV HD	220	MY 33 WBFS HD
117	CHURCH CHANNEL	173	FOOD HD	222	SPACE HD
118	DAYSTAR TV	174	HISTORY CHANNEL HD	223	WARNER HD
119	EWTN	176	CINECANAL HD	224	AXN HD
120	TBN HD	177	SONY HD	225	EUROCHN
121	TRINITY	178	CINEMAX	226	DEUTSCHE WELLE
125	CNN INTERNATIONAL	179	TNT SERIES	227	RUSSIA TODAY
127	ABC HD	180	BRAVO HD	228	VICELAND HD
128	CBS HD	181	A&E HD	229	VH1 CARIBBEAN HD
129	FOX HD	182	TURNER CLASSIC MOVIES	230	PARAMOUNT NETWORK HD
130	NBC HD	183	JUSTICE CENTRAL HD	231	TELESUR
131	PBS HD	184	LIFETIME MOVIE NETWORK HD	232	EBONY LIFE
132	CBC TORONTO	185	LIFETIME HD	233	THE AFRICA CHANNEL HD
133	CITY TV	186	SYFY LA	441	MANCHESTER UNITED TV
134	TNT INTERNATIONAL HD	187	TBS INTERNATIONAL	442	CHELSEA TV
141	BET CARIBBEAN	188	COMEDY CENTRAL HD	443	FLOW SPORTS 2
142	COMEDY TV HD	189	NFL NETWORK HD	444	FLOW SPORTS EXTRA 4
143	E! ENTERTAINMENT	190	FLOW SPORTS 1	445	FLOW SPORTS EXTRA 5
144	MTV HD	191	ESPN 2	446	FLOW SPORTS EXTRA 6
145	FEVA TV	192	ESPN HD	447	FLOW SPORTS EXTRA 7
147	CALA WESTERN	193	FOX SOCCER PLUS HD	448	FLOW SPORTS EXTRA 8
148	CALA CLASSISCS	194	FLOW SPORTS PREMIER HD	601-650	STINGRAY MUSIC 50
149	CALA WEATHER	195	GOALS RUSH HD	700	NFL RED ZONE
151	BBC WORLD HD	196	FLOW SPORTS MIX HD		
152	BLOOMBERG HD	201	CLASSIC ARTS SHOWCASE		

One Optional Theme Pack

Family Time

251	DUCK TV
252	INVESTIGATION DISCOVERY
253	DISNEY XD
255	PETS.TV HD
256	RECIPES.TV HD
258	TOONCAST

In The Know

281	DISCOVERY CIVILIZATION
282	COOKING CHANNEL HD
283	DISCOVERY SCIENCE
284	FOX NEWS HD
285	FOX BUSINESS NEWS HD
286	MY DESTINATION TV HD
287	TRAVEL CHANNEL HD
288	TRU TV SD
290	DO IT YOURSELF HD
291	CGTN
293	AL JAZEERA

Entertainment Zone

301	BETG
302	BETHER (CENTRIC)
304	ESTV HD
305	NICK MUSIC
306	MTV JAMS
307	MTV LIVE HD
308	MTV 2
310	BET SOUL
311	GINX

Movies Included

HBO

521	HBO CARIBBEAN HD
522	HBO EAST HD
523	HBO2 HD
524	HBO PLUS HD
526	HBO FAMILY
527	HBO SIGNATURE

FOX+ (Onward Plan Only)

502	FOX PREMIUM ACTION (EAST)
503	FOX PREMIUM ACTION (WEST)
504	FOX PREMIUM CLASSICS
505	FOX PREMIUM FAMILY (EAST)
506	FOX PREMIUM FAMILY (WEST)
507	FOX PREMIUM MOVIES
508	FOX PREMIUM SERIES (EAST)
509	FOX PREMIUM SERIES (WEST)
512	FOX PREMIUM CLASSICS
513	FOX PREMIUM COMEDY HD

FLOW

How to light the Cooker/Stove & Oven

We have provided cooker/stove lighters for each cooker/stove within our condominiums.

Some cookers carry ring top ignition buttons, at the side of the flame regulator knobs. In every case, the ovens need to be lit with the lighter.

To do so you will find a pilot light hole to the front of the oven or a side access panel within the oven recess. Turn and press in the oven knob at the selected temperature. Hold the knob in this position whilst you light the pilot light. Release knob when ignited.

Close the door gently, ensuring the pilot light is still burning and allow a few seconds for ignition of the main burner to occur. Listen for the ignition noise. If you suspect that the oven is not lit, check the pilot light by gently opening the door and turn off the gas, if the pilot light is out. Open windows to allow the gas to evaporate and the smell to disappear before attempting to light the oven again.

If you smell a strong gas odour, check the oven to make sure that it is lit properly.

IF YOU HAVE ANY CONCERNS ABOUT LIGHTING THE OVEN, PLEASE CONTACT THE OFFICE. WE WILL BE HAPPY TO ASSIST – 4285597.

How to Operate the AC units

Where to find AC Remote Controllers

Remote controllers can be either found on the bedroom vanity counter or attached to the sides of the vanity unit.

Use of the AC Units

Our AC units are set to operate within the confines of the bedroom area at an optimum temperature of 21 degrees Celsius. The temperature and swing functions can be regulated with the remote controller. The best temperature to aid restful sleep is 23 degrees, which allows the unit to maintain an ambient temperature.

Where possible and in light of recent protocol advice from Barbados Tourism Authority and other invested parties such as Airbnb & Trip Advisor, it is recommended that a room is well ventilated, as much as possible, to guard against potential Covid-19 risks.

Things to Avoid While Using the AC unit

- Attempts to cool the whole condominium or selecting low temperatures with doors and/or windows open, will result in the malfunction of this equipment. During such use, ice will form inside the unit and create flooding within the room.
- Please close windows and doors within the AC operating area (bedroom) to allow the unit to perform efficiently.
- Turn off all equipment before leaving your condominium. Help us to manage our carbon footprint by not leaving any AC units, fans or electrical items on whilst away from the condominium.

Regrettably, neglectful use will incur a fee of \$50 BDS per day, per consecutive day any single unit left on or misused.

Keys

We hold master keys within the Office, should you find yourself locked out of your condominium.

We would request that care be taken not to lose keys, especially the safe keys.

Any keys lost or **not** handed back at the end of your stay, will be charged, using the credit card details given within the Damage and Breakage Policy form. Notification will be given prior to this transaction.

Please note that safe keys will be more expensive to replace than door entry keys.

Contact & Trace Directives

In accordance to the new Government Covid-19 directives, we are required to collect data with regard to guests and visitors coming to our premises. This enables contact tracing. Therefore, we would kindly request that details of all your visitors – name, address, date and telephone numbers be reported to the Office/Admin staff for our records. Thank you.

Recap – Emergency Numbers

Cumber's Office4285597
Outside of hours2476814 mobile

Emergency Services

Police211 or 4182612
Fire311
Ambulance.....511

Medical Facilities

Elcourt Clinic 4289452

24 hour – Maxwell Main Road, Maxwell, Christ Church

Closing Note

With the formalities out of the way, it is now time to enjoy your stay and all that Barbados has to offer!

We aware that circumstances have pushed change upon us all, but we are still available to recommend sightseeing attractions, good places to eat and dine, Catamaran Cruises and so much more!

We may wear masks but our smiles are as broad and welcoming as before!

Welcome to Cumber's Tropical Apartments, Barbados!